

## Terms & Conditions of Rewards Program

The Village Centre Rewards program (Rewards) is the customer loyalty program which The Village Shopping Centre (the Promoter) operates on the Centre's premises and that of its tenants.

By registering your entry with your details on a valid receipt from a participating retailer at The Village Centre, you agree that these T&Cs will apply to you in respect of the Rewards program.

- a. To enter the rewards random monthly draw the entrant must be over 18yrs old.
  - b. A current month sales receipt must be obtained from a participating retailer at The Village Centre, full details including First Name, Last Name, Phone Number and Email address is required to be written on the receipt.
  - c. Valid receipts with entrant details must be put in the entry barrel, located at the end of the mall in front of the Lift, before close of business of the last day of the month to be counted.
  - d. Entry numbers are unlimited.
  - e. Staff and family members are allowed to participate, however must NOT use a receipt from the store/retailer they are associated with. Their entry must be from another retailer for which they do not work or are not linked to through family.
  - f. A random winner is drawn from the entry barrel in the first week of every month.
  - g. This is a game of chance.
  - h. The Village Centre reserves the right to remove any entries deemed unsuitable or ineligible from the draw.
  - i. The prizes and prize pool varies from month to month.
  - j. The prize, or any unused portion of the prize, cannot be exchanged or redeemed for cash. If a prize is unavailable for whatever reason, the Promoter reserves the right to substitute the prize for a prize of equal or greater value, subject to state regulation. The prizes are non-transferable.
  - k. Winners will be contacted directly and announced on our social media pages. Prize must be collected from Centre Management by winner in person with photo ID within 14 days of announcement.
  - l. If a winner is disqualified in accordance with these terms and conditions or a prize remains unclaimed after reasonable efforts have been made by the Promoter to contact a winner, the winner forfeits the prize and the Promoter reserves the right to award the prize to another entrant as determined by the Promoter in its absolute discretion, subject to any directions from a regulatory authority.
  - m. By accepting a prize, the winner agrees to participate in and co-operate as required with all reasonable marketing activities relating to the prize.
  - n. The Promoter's decision is final and the Promoter will not enter into correspondence regarding the promotion result or enforcement and interpretation of these terms and conditions (including disqualification).
  - o. For the purposes of the Promotion, the entrant represents and warrants to the Promoter that the entrant is fit, healthy and able to fulfil its obligations as set out under these terms and conditions.
  - p. The Promoter reserves the right, at any time, and in its sole discretion to (a) request entrants to provide proof of identity and/or proof of valid entry; or (b) disqualify any entrant who the Promoter has reason to believe has breached any of these conditions or engaged in any unlawful or other improper conduct or any conduct calculated to jeopardise the fair and proper conduct of the promotion.
  - q. If for any reason this promotion is not capable of running as planned, including but not limited to tampering, weather event, earthquake, terrorism, unauthorised intervention, fraud, any technical difficulties or equipment malfunction or any causes beyond the control of the Promoter, which corrupt or affect the administration, security, fairness or integrity or proper conduct of this promotion, the Promoter reserves the right in its sole discretion to take any action that may be available, and to cancel, terminate, modify or suspend the Promotion, subject to state regulation.
  - r. The Promoter makes no representations or warranties as to the quality, suitability or merchantability of any goods or services offered as part of the Promotion. To the extent permitted by law, the Promoter is not liable for any loss (including indirect and consequential loss) suffered to person or property by reason of any act or omission (including deliberate or negligent acts or omissions) by the Promoter or its employees or agents, in connection with the arrangement for the supply, or the supply, of goods or services by any person to the prize winners and, where applicable to any persons accompanying the prize winners. This clause does not affect any rights a consumer may have which are unable to be excluded under Australian law. To the fullest extent permitted by law, any liability of the Promoter or its employees or agents for breach of any such rights is limited to the payment of the costs of having the prize supplied again.
  - s. Failure of the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- Privacy
- t. The Promoter collects the entrant's personal information for the purpose of conducting and promoting this promotion (including but not limited to determining and notifying the winner). If the entrant is not willing for this to occur the entrant cannot participate in the Promotion.
  - u. By entering the Promotion, unless otherwise advised, each entrant also agrees that the Promoter may use personal information collected to conduct the promotion, in any media for future promotional, marketing and publicity purposes without any further reference, payment or other compensation to the entrant, including sending the entrant electronic messages. The Promoter will hold an entrants' personal information in a secure manner in accordance with the Promoter's Privacy Policy (a copy of which can be found at <https://thevillageshoppingcentre.com.au/privacy/>) for an indefinite period. A request to access, update or correct any information should be directed to the Promoter.
- Intellectual property
- v. By entering into the Promotion the entrant consents to the Promoter using, modifying and disclosing:
    - the entrant's name, likeness, image or voice (including photograph, film or recording) in any media (including making them available on the Promoter's Facebook or other social media pages); and
    - all information provided by the entrant to the Promoter at any time (including at Registration), for an unlimited time, anywhere in the world, without further reference, payment or any other compensation to the entrant for the promotion of any of the Promoter's products or services, including sending the entrant electronic messages.